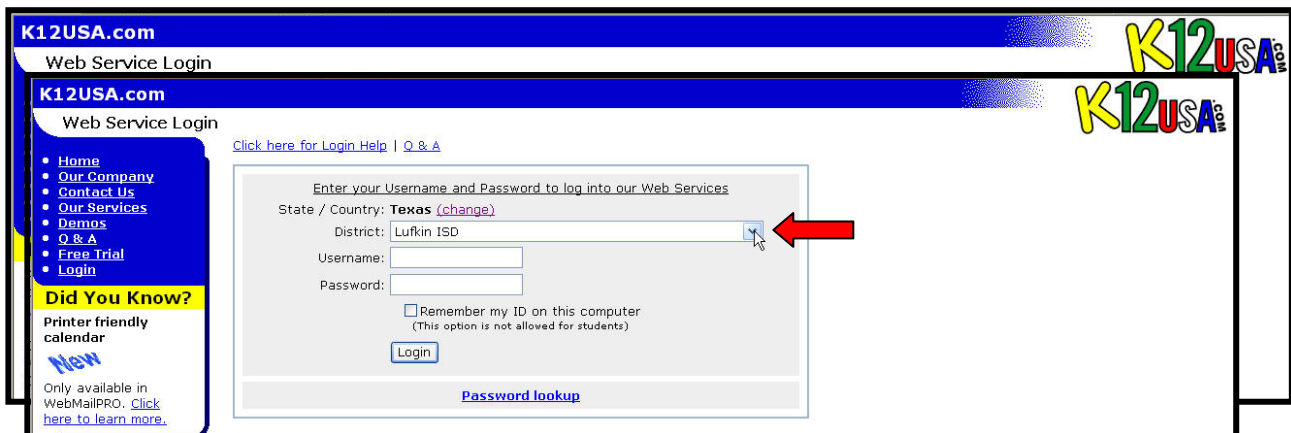


How to Login to TroubleTrakker PRO

1. Open Internet Explorer
2. Go to <http://www.k12usa.com/login> or go to www.lufkinisd.org and click on Staff – TroubleTrakker.
3. This will display the below image.



4. In the State/Country field, select Texas using the drop down box.



5. In the District field, select Lufkin ISD using the drop down box.

6. In the Username field, key in your username (should be the same as your network login).
7. In the Password field, key in your password.

8. Click the Login button.

K12USA.com
Web Service Login

Click here for Login Help | Q & A

Enter your Username and Password to log into our Web Services

State / Country: **Texas** (change)
(Clicking change on State / Country deletes our cookies)

District: **Lufkin Independent School District** (change)

Username:

Password:

Remember my ID on this computer
(This option is not allowed for students and/or may be disabled by your district)

Login

[Password lookup](#)

Click on the links or icons below to find out more about the individual services that make up the **K12WebWare** collection.

SchoolBits gives students individual E-mail accounts that can be monitored and automatically filtered for objectionable content.

9. After selecting the Login button, you should see the service selection screen (below).

10. Select the TroubleTrakkerPRO link.

K12USA.com
Web Service Login

Click here for Login Help | Q & A

Click on the Service you want to use:

TroubleTrakkerPRO
Tracking all your technology reports and solutions. (View Demos)
Subscription expires 4/2/2006.

WorkTrakkerPRO
Tracking all your maintenance reports and solutions. (View Demos)
Subscription expires 4/2/2005.
You have 14 days left to your subscription for this service.
Please contact us by e-mail at info@k12usa.com or by phone at 877-225-0100 to renew your subscription or place an order.

WebMailPRO
Full featured e-mail for school staff. (View Demos)
Subscription expires 4/2/2005.
You have 14 days left to your subscription for this service.
Please contact us by e-mail at info@k12usa.com or by phone at 877-225-0100 to renew your subscription or place an order.

K12SchoolBits
Monitored and filtered CIPA-compliant e-mail for students. (View Demos)
Subscription expires 4/2/2005.
You have 14 days left to your subscription for this service.
Please contact us by e-mail at info@k12usa.com or by phone at 877-225-0100 to renew your subscription or place an order.

K12AssetTrakker
Complete inventory management. (View Demos)
Subscription expires 4/2/2006.

K12MailCrypter
Encrypted e-mail for school administrators. (View Demos)
Subscription expires 4/2/2005.
You have 14 days left to your subscription for this service.

11. You should see the Welcome Screen.

Lufkin ISD
Welcome to TroubleTrakkerPRO

Active User: Shea Davis

Help | Q & A | Password | Home | Suggestions | Jump to Other Services...

LUFKIN
Independent School District

Welcome

Welcome to **TroubleTrakkerPRO**, a web-based solution for tracking technology issues.

Current Status

There are 0 unsolved Trouble Tickets - [Click here to see them](#)

[Click here to report a new problem](#)

Report a Problem

Schedule a Task
Modify Scheduled Tasks
Write a Work Report
See Unsolved Problems
See Solved Problems
See Unassigned Problems

View Other Reports
Technician Tasks
Manage Technicians
Setup Tools
Logout

Did You Know?

New ticket editing feature
New
[Click here to learn more.](#)

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